

BED BUG PREP CHECKLIST

Please follow this checklist to make sure that you are prepared for your bed bug service. Good preparation prior to our service will lead to good results!

BELOW IS YOUR 15-STEP PLAN TO BED BUG FREEDOM!

1. Remove all sheets, covers, comforters, pillows, or any other bedding covers from your mattress and box spring. Do not dismantle the bed. All bedding should be heated in a dryer for no less than 45 minutes. If you wish to wash clothes you must first run them through the dryer to kill all insects, then bedding can be washed and dried at normal heat.

It will be necessary to encase your mattress (yours or ours) with a good quality cover. We would prefer using our own covers that we will sell and install for you at a discounted price.

2. Leave your air conditioning and fans running in warm weather maintaining the temperature no warmer than 72° Fahrenheit. We reserve the right to refuse your service if ventilation is not favorable to work in hot conditions.

3. Declutter and remove all loose items from your floor and under your beds/furniture. All loose clothing must be bagged and heated.

4. Remove all items from on top of your dressers, nightstands, end tables, coffee tables, etc. All items in nightstand and dresser drawers will need to be removed, inspected and run through your dryer on high heat for 45 minutes. Leave all items bagged until after your service.

5. CLEAR ALL LOOSE ITEMS ON THE FLOOR OF YOUR CLOSETS. Items on shelves and clothes on hangers can remain in place.

6. All furniture should be pulled 3" away from the wall and remain that way until your bug issue has been resolved.

7. ATTENTION: Cabin beds/beds with built-in storage. Remove and bag all clothing and other items from storage areas. Items should not be put back in drawers until bed bug problems are resolved.

8. ****Vacuum baseboards, especially behind bedding and furniture, to remove dust buildup. Dust is the enemy of our products. This step may be 'as important' to your service as heat treating your clothing. Dust will absorb and lessen the effectiveness of the products and could cause problems when trying to resolve your insect issues.

Remove the vacuum cleaner bag or contents of the canister, place in a plastic bag and dispose of in the trash can outside your apartment/home.

___9 To give our products time to do their job, we ask that you don't apply moisture or remove the white film (spore field) barriers that may be noticed on furniture and bedding. Under certain lighting conditions, these barriers may be visible. Leave these in place until you are certain that the infestation has been eradicated. The barrier will remain active for up to 3 months if left undisturbed, but can be easily removed with detergent and water, or disposable disinfectant wipes when required.

___10 Remove all children's toys and other items that children handle or can put in their mouth. Examine each, then place toys in a tightly sealed bag and store them in a room away from treated areas. All toys can be placed back in place after our treatment is completed.

11. Do not shampoo or steam clean carpets or flooring until bed bug problems are resolved. Any kind of moisture is BAD for our products and will kill the spores that are needed to end your bed bug problem.

12. IMPORTANT: We will be applying a bio-insecticide (insect killing spores) to end your insect problem. To protect your mattress, it is extremely important to have a frame or platform to raise your bed off the floor.

The frame or platform of your bed is one of the areas that the spores are applied --- not the mattress. Without a platform of some kind, blankets will hang off the mattress to the floor and create a bridge directly to you on the bed. The spores on the bed frame will protect and aid you in our goal --- to get rid of the bugs!

13. Do not bring any new or used furniture of any kind into your home until the bed bugs are a thing of the past.

14. All people and pets must be out of the home for a minimum of 4 hours after our service.

15. Your inspector will quote you a final price for the treatment and mattress encasements. We do not finance bed bug services. Payment must be rendered at the time of service.

THINGS THAT YOU CAN DO TO HELP

- Read this instruction several times so that you will understand what is expected of you prior to our service. It takes a team effort between you and us to get the bugs out of your home.
- Pick up and bag all items on the floor. Get it up and out of the way please.
- Vacuuming is your best friend during the treatment process. If you use your hose attachment, cut up nylon stocking and place inside the end of your attachment to catch insect before they are sucked into your cleaner.
- It is ok to use 91% isopropyl alcohol to SPOT KILL bed bugs in cleaner bags and other areas but use it cautiously as it is a liquid product with some repellency. Do not broadcast sprays of any kind as they will interfere with the treatment process.

HERE IS WHAT TO EXPECT AFTER YOUR SERVICE

WEEK 1 – You have worked hard to get ready for your service and now it will begin to pay off. You can immediately begin putting all your personal items back into your dressers and closets. Remember, this bed bug service is a process not an instant fix. KNOW THAT YOU WILL CONTINUE TO SEE SOME BUGS as your treatment begins. This is normal and of no reason for concern.

You can use natural insect repellants at night such as bug soother, bugger or any products of that kind to keep live bugs off you when you are sleeping. It is important that you remain sleeping in your bed.

WEEK 2 – Some live insects of various sizes may still be seen wondering around during day light hours. This is NOT NORMAL BEHAVIOR and is a sure sign that the insect killing spores are beginning to have an effect on the bugs nervous system.

REMEMBER – slow killing spores are far superior to other faster acting product available to our industry. Think of week 2 as just the beginning of your treatment process.

WEEK 3 – By now adults bed bugs sightings will become rare and smaller, nymph sized insects may still be seen. Once again, this is exactly what we expect will happen as we work towards your final week of seeing bed bugs.

WEEK 4 – If everything has proceeded as normal you should not be seeing bed bugs. There may be some circumstances for which control may be delayed. Follow this preparation sheet completely to avoid such issues.

Disclaimer:

Advanced Pest Solutions, Inc., reserves the right to refuse service if your technician determines that insufficient preparation had been done that could cause our treatment to fail. A trip fee of \$85.00 will be added to your bill to cover our cost of sending a technician to your door.

Advanced Pest Solutions, Inc., is at no time responsible for the damage or injury caused by the pests covered by this service.

Advanced Pest Solutions, Inc., is at no time responsible for damage caused to household items, painted walls, etc., due to our service. Your items may have to be picked up and inspected, furniture may need to be tipped over for examination, etc., which could lead to a damaged item. All care will be taken to respect your items.

There will be a notice on your door with the re-entry time clearly stated on the notice. **DO NOT** enter property until the time stated on the notice.

PLEASE NOTE: We **DO NOT** provide a warrantee on your bed bug service due to multiple circumstances that are out of our control such as, but not limited to:

- *Lack of preparation on your part.
- *Clutter that provides harborage point which makes it impossible to treat thoroughly.
- * The possibility that new bed bugs may be reintroduced back into your property.

IN MOST CASES WE CAN PROVIDE YOU WITH POSITIVE RESULTS WITHIN 30-45 DAYS. QUICKER RESULTS CAN BE EXPECTED WHEN THE PARTNERSHIP WORKS TOGETHER TO RESOLVE YOUR BED BUG ISSUES.

PLEASE SIGN BELOW TO ACKNOWLEDGE THAT YOU HAVE READ AND UNDERSTAND OUR DISCLAIMER BEFORE WE ARE ABLE TO PERFORM YOUR SERVICE.

RESIDENT/OWNER _____ DATE _____
YOUR ADDRESS OR APARTMENT _____

PLEASE LEAVE THIS SIGNED PAGE IN CLEAR SIGHT FOR YOUR TECHNICIAN TO RETURN TO OUR OFFICE.

THANK YOU FOR USING OUR SERVICE. WE APPRECIATE YOUR BUSINESS!